

To: ISP Customer Support
Subject: Remove Constant Contact Block

Hello. My name is **XXXX** and I have been a customer of your services since **XXXX**. I understand that you employ filters and/or blacklists to protect customers like myself from unsolicited email; however, this has made it impossible for me to receive newsletters, announcements, and promotions that I have requested. I value these communications and would like to receive them using this email address.

The sender of these emails uses an email marketing service called Constant Contact. Constant Contact is not an open relay and has strict anti-spam policies in place. Because your filters block emails from Constant Contact I am unable to receive these communications.

I ask that you please help me determine why these emails are being blocked. For further information about Constant Contact or to request more information from them such as log files, the Ops team can be reached at - 781.472.8103 or ops@constantcontact.com.

IP addresses sending these emails:

63.251.135.74	ccm01.constantcontact.com
63.251.135.75	ccm00.constantcontact.com
63.251.135.94	outb1.constantcontact.com
63.251.135.95	outs1.constantcontact.com
63.251.135.96	outbb.constantcontact.com
63.251.135.97	outsb.constantcontact.com
63.251.135.98	ccm06.constantcontact.com
63.251.135.103	ccm07.constantcontact.com
63.251.135.107	ccm12.constantcontact.com
63.251.135.109	ccm08.constantcontact.com
63.251.135.114	ccm13.constantcontact.com
63.251.135.115	ccm09.constantcontact.com
64.95.77.162	c1.confirmedcc.com
64.95.77.163	c2.confirmedcc.com
64.95.77.164	c3.confirmedcc.com
64.95.77.166	c11.confirmedcc.com
64.95.77.167	c21.confirmedcc.com
64.95.77.168	c31.confirmedcc.com
66.151.184.35	ccm02.constantcontact.com
66.151.184.36	ccm03.constantcontact.com
66.151.184.37	ccm04.constantcontact.com
66.151.184.38	ccm05.constantcontact.com

66.151.234.150	in.constantcontact.com
66.151.234.151	ccm14.constantcontact.com
66.151.234.152	ccm15.constantcontact.com
66.151.234.153	ccm16.constantcontact.com
66.151.234.154	ccm17.constantcontact.com

Envelope from domains:
@in.constantcontact.com
@in.confirmedcc.com

Please contact me when this problem has been resolved.

Sincerely,

XXX